

Warranty

NSI Versa Cure UV Nail Bonding Lamps are under a limited warranty for one year after purchase. This warranty covers defects in parts or workmanship for a period of one year from purchase and at the discretion of the NSI Repair Department.

Warranty Requirements

The following rules apply to all nail lamp repair requests:

1. The owner of an NSI lamp requesting repair must contact NSI to obtain a return and/or repair authorization (RA#) number from NSI prior to mailing the lamp. Any equipment mailed without and authorization number will be returned to the owner at the owner's expense.
2. The owner of an NSI lamp must be able to produce a receipt of purchase which will allow NSI to confirm whether the product is under warranty prior to the owner returning the lamp.
3. When returning an NSI lamp for repair, all of the components of the lamp should be enclosed, along with a completed Repair Under Warranty Request.
4. For most repairs, shipping/ mailing costs both ways are the responsibility of the customers; however if NSI repairs an item under warranty, and there was no other reason for returning the product to NSI other than to have the warranty defect repaired, NSI will pay the return freight charge.
5. It will always expedite service if the customer will provide a VISA, MasterCard, American Express or Discover credit card number and expiration date when sending an item for repair; or if the customer authorizes repair billing via C.O.D. There may be circumstances in which NSI will complete a repair and will advise the customer that payment for repair and shipment is required before the item is returned. In that event, if requisite payment arrangement is not made within 30 days, the item in question will be assumed to have been abandoned and will be discarded.
6. In situations where repair is not under warranty, the customer has the right to request in advance an estimate from NSI of applicable repair and shipping costs. Please make such request in writing when sending in the item for repair.
7. Address: NSI
 RA# _____
 Two Union Hill Road, Bldg. #2
 West Conshohocken, PA 19428-2719

If special handling or expedited service is required with regard to the repair or the return of this item, please state so in writing.



Mail With Lamp To:

NSI
RA# _____
Two Union Hill Road, Bldg. #2
West Conshohocken, PA 19428-2719

Repair Under Warranty Request

*Name _____ Company Name _____

Address _____ City _____ State _____ Zip _____

*Phone Number _____ Fax Number _____

Purchase Date _____ Purchased From _____

*Description of Problem _____

Yes, a copy of receipt is included *RA # _____

Credit Card Information

VISA MasterCard American Express Discover

Card Number _____ Expiry Date _____

Name as it appears on Credit Card _____ Security Code _____

Signature _____ Date _____

Yes, my billing address is the same as the shipping address (No? Please complete billing address below)

Billing Address:

Address _____ City _____ State _____ Zip _____

***Return Shipping Address**

Name _____ Company Name _____

Address _____ City _____ State _____ Zip _____

***Required information must be completed in order to process your Repair Under Warranty Request**